Privacy Policy 2.0

Policy Owner: CEO

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Purpose

The purpose of this policy is to describe how CloudCard collects, uses, protects, and discloses personal information obtained through its websites and services. It ensures transparency and outlines the responsibilities CloudCard upholds in safeguarding user data.

Scope

This policy applies to all individuals who access or interact with CloudCard websites, including but not limited to http://onlinephotosubmission.com , and covers all data collected through those platforms. It applies to visitors, registered users, and Customers, as defined in this document.

Definitions

Customer: A Customer is an organization that pays an annual license fee to CloudCard, either directly or through a reseller. This term refers to the organization itself, not to individuals affiliated with it.

Website Visitors

Like most website operators, CloudCard collects non-personally-identifying information typically made available by web browsers and servers, such as browser type, language preference, referring site, and the date and time of each visitor request. We use this information to better understand how visitors use our websites. From time to time, CloudCard may release aggregated, non-personally-identifying information (e.g., usage trends).

CloudCard also collects potentially personally-identifying information like IP addresses for logged-in and visiting users. These IP addresses are disclosed only under the same circumstances as other personally-identifying information, as detailed below.

Gathering of Personally-Identifying Information

Some visitors to CloudCard's websites choose to interact with us in ways that require CloudCard to collect personally-identifying information. The type and amount of data collected depends on the interaction. For example, users signing up for accounts may provide email addresses, and those making transactions may provide additional information needed to complete those transactions.

CloudCard collects only the information necessary to fulfill the purpose of the user's interaction. Visitors can always refuse to provide such information, though this may prevent participation in certain website activities.

Aggregated Statistics

CloudCard may collect statistics about website usage, such as account activity on http://onlinephotosubmission.com . This data may be shared in aggregate form but will not include personally-identifying information except as described below.

Protection of Personally-Identifying Information

CloudCard discloses potentially personally-identifying and personally-identifying information only to its employees, contractors, and affiliated organizations that:

1. Need to know the information to process it on CloudCard's behalf or provide website services, and
2. Have agreed not to disclose it to others.

These entities may be located outside your home country. By using CloudCard websites, you consent to such data transfers.

CloudCard will not rent or sell any personally-identifying information. Disclosure outside of our organization occurs only:

- In response to a subpoena, court order, or lawful government request, or
- When CloudCard believes disclosure is necessary to protect its rights or the rights of others.

Registered users may receive occasional emails about product updates, feature announcements, or feedback requests. If you send a support inquiry, CloudCard may publish it in anonymized form to help clarify a response or assist other users.

We take all reasonable steps to protect personal information from unauthorized access, use, alteration, or destruction.

Cookies

A cookie is a string of information stored on a visitor's computer that helps the website recognize and track returning visitors. CloudCard uses cookies to understand usage patterns and improve user experience. Visitors who do not wish to accept cookies can configure their browsers accordingly, though some website features may not function properly without cookies.

Business Transfers

In the event CloudCard is acquired, enters bankruptcy, or ceases operations, user data may be transferred to a third party as part of business assets. You acknowledge that such transfers may occur and that the acquirer may continue to use your personal information consistent with this policy.

Privacy Policy Changes

CloudCard may update this Privacy Policy from time to time at its sole discretion. We encourage visitors to check this page regularly for changes. Continued use of the site after any change will constitute your acceptance of that change.

Regulated Data

CloudCard primarily collects email addresses as necessary for service operation. Users may optionally submit additional information (“Other Data”). While CloudCard takes reasonable steps to protect all submitted data, we cannot guarantee compliance with all regulatory frameworks (e.g., FERPA, HIPAA, GLBA, PCI-DSS) due to the unpredictable nature of “Other Data.”

CloudCard is open to discussing specific use cases and may enter into separate agreements to ensure compliance with applicable data regulations if needed.

Cooperation with Customers

If a Customer must issue a breach notification, comply with a legal hold, or fulfill a discovery request, CloudCard will provide reasonable cooperation, at its sole discretion.

Upon request following termination of a Customer’s account, CloudCard will return or destroy all personally identifiable information associated with that Customer.

Version	Date	Description	Author	Approved by
1.0	2025-08-05	Transferred from Google Drive Annual Review	Randy Plaisance	Luke Rettstatt